



STRATEGIC PLANNING LEKGOTLA FOR 2026/2027

PRESENTATION

**TECHNICAL SERVICES
DEPARTMENT**

1

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1.1 MANDATE/ FUNCTIONS OF THE DEPARTMENT



Roads and Stormwater unit

To ensure that all roads are always drivable by:

Rehabilitation of Roads

Construction of Storm Water Drainage Systems

Surfacing of Roads



Water and sanitation unit

Provision of effective, efficient and sustainable water and sanitation services by:



Electrical Services

Provision of effective, efficient and sustainable electrical services



Project Management Unit

Project and Financial Management of conditional grants (i.e. MIG, MDRG and WSIG INEP, & EEDMS), Infrastructure Development.



Electro-Mechanical Services

Provide a solid base for the maintenance function for stationary and moving machinery



Town Planning, Human Settlement

To manage and render Land Use, building control and housing administration services



1.2 SWOT ANALYSIS

Strengths (internal environment)	Weaknesses (internal environment)
<ul style="list-style-type: none"> • Water Services Authority and Water Services provider • Effective monitoring and quality control on Capital projects • Compliance to DORA reporting requirements (Conditional grants) and additional grant allocation • Provision of SANS 241 compliant water • Electricity licensed authority in Emakhazeni area of jurisdiction expect Dullstroom and Sakhelwe • Minimal backlog levels in terms of household electrification service • Adherence to turnaround time on applications buildings plans • NHNR and HSS system in place for beneficiary registration. • We strive to provide 24hrs response on essential services call-outs 	<ul style="list-style-type: none"> • Inadequate human resource • Insufficient budget allocation for repairs and maintenance • ill-discipline of some employees/ staff • Aged infrastructure • Non-availability of Master plans and comprehensive infrastructure development plans • Inadequate Grant allocations • Inadequate maintenance of infrastructure and equipments (e.g Blockages of storm water systems, potholes, water & sewer network, electricity network, public lightning, vehicles, pumps, motors etc.) • Inadequate materials & tools of trade (e.g electrical spares, pumps, patchwork, etc) • Inability to obtain Blue drop and Green drop status due to inadequate human resources • Non Revenue Water • Non-functional Protection mechanism at our 4 main Electrical Substations • Escalating Eskom Bulk Account resulting in the inability to commission the 20MVA substation (Vandalised) • Discrepancy of information on land ownership. • Unproclaimed townships



1.2 SWOT ANALYSIS (Cont...)

Strengths (internal environment)	Weaknesses (internal environment)
	<ul style="list-style-type: none">• Exceeding of the contractual NMD• Lack of skilled personnel at Waste Water Treatment Works and Water Treatment Works• Non-availability of standby pumps and motors• Households not connected to sewer reticulation (Septic tanks)• Misplacement of employees• Poor access to basic infrastructure services in rural settlements.



1.2 SWOT ANALYSIS (Cont...)

Opportunities (external Environment)

- Outstanding performance on grants spending to attract additional funds.
- Technical support from MISA.
- Department of Rural Development and Land Reform is assisting the municipality with the reviewal of the outdated Emakhazeni Land Use scheme
- DBSA funding on mandatory plans(Water Services Development Plan, Management Plan to reduce Non-revenue Water, Management Plan to reduce Non-revenue electricity, Electricity master plan, Roads and Stormwater master plan, Review of SDF).
- ISDG program from National Treasury to strengthen personnel capacity.
- Provision of placement for graduates, internship and learnership candidates.
- SLP funding for material, equipment, and infrastructure development.
- Bulk services provision by High Altitude Training Centre Project in Belfast/Emakhazeni upon completion.

Threats (external Environment)

- Leaking dam walls (Entokozweni and Dullstroom)
- DWS court case
- Project interruptions by interested stakeholders (e.g SMME's)
- Stoppage of grant funding due to non-performance
- Open holes/ potholes which causes a lot of litigation on vehicle claims.
- Theft and vandalism of already built infrastructure (e.g electrical cables, electrical panels, batteries, bypassed electricity and water meters, pumps, motors etc)
- Land invasion and mushrooming of informal settlement
- Contraventions to municipal / planning by-laws
- Illegal buildings and backyard rooms adding pressure to infrastructure.
- Incomplete RDP projects.
- Blocked stormwater management systems.
- Lack of Municipal owned strategic land for cemeteries.
- Adverse Effects of Climate change.
- Outdated land use scheme.
- Electricity meter tampering.
- Litigation for non-compliance in terms of legislation (e.g. landfill site, WWTW, WTW, Roads Infrastructure)



1.3 LEGISLATIVE FRAMEWORK

- Division of Revenue Act 2 of 2025 (Government Gazette No. 54086 of 6 February 2026)
- Municipal Finance Management Act, 2003 (Act No. 56 of 2003)
- Municipal Systems Act, 2000 (Act No. 32 of 2000)
- Construction Industry Development Board Act 30 of 2000
- Occupational Health and Safety Act (Act No, 85 of 1993)
- Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000)
- Road Management Act 2004. (Act No. 12 of 2004)
- Constitution of Republic of South Africa (Act No. 108 of 1996)
- National Water Act. (Act No. 36 of 1998)
- Water Services Act, (Act No. 108 of 1997)
- National Environmental Management Act, (Act No. 107 of 1998)
- Electricity Regulation Amendment Act, (Act 38 of 2024)
- Spatial Planning Land Use Management Act, (Act No. 16 of 2013)
- National Building Regulations and Standards Act 103 of 1977



2. PROGRESS ON PREVIOUS LEKGOTLA RESOLUTION

Resolutions	Progress
<p>1. The fuel card should be centralized and monitored by the Fleet officer</p>	<p>Fuel cards have not yet been centralized due to insufficient human resource capacity within the Fleet Management Section.</p>
<p>2. Installation of the following meters should be prioritized in the 2025/2026 financial year;</p>	
<ul style="list-style-type: none"> ▪ Installation of bulk meters (Water & Electricity) 	<p>A total of 4 bulk water to be installed by end of March 2026, and bulk electricity meters to be installed, calibration currently underway.</p>
<ul style="list-style-type: none"> ▪ Installation of water meters 	<p>A total of 200 HH water meters to be installed by end of March 2026.</p>
<ul style="list-style-type: none"> ▪ Installation of smart electricity meters 	<p>A total of 130 smart electricity meters to be installed by end of March 2026.</p>
<ul style="list-style-type: none"> ▪ Installation of check meters 	<p>Check meters have been installed at the 20Mva substation which was vandalised.</p>



2. PROGRESS ON PREVIOUS LEKGOTLA RESOLUTION (Cont...)

Resolutions	Progress
<p>3. Financial Services should apply electricity load limit to indigents</p>	<p>Load limit has since been applied on the Electrification of 100 houses in Gugulethu</p>
<p>4. Roads and storms water should consider using Nano Technology for maintenance of roads</p>	<p>Utilisation of the technology will be considered as and when during routine roads maintenance is conducted</p>
<p>5. Development of master plans (Electricity, water& sanitation, roads & stormwater) be prioritized.</p>	<p>Development of master plans for Electricity , water and sanitation is in progress through DBSA support</p> <p>DBSA currently on procurement stage for a service provider for development of Roads Master Plan</p>



2. PROGRESS ON PREVIOUS LEKGOTLA RESOLUTION (Cont...)

Resolutions	Progress
<p>6. Finance Department should allocate adequate funding for planned Repairs and maintenance of infrastructure to avoid collapse of municipal assets (at least 8% of approved budget should be set aside for repairs and maintenance as per National Treasury norms)</p>	<p>The budget makes provision for maintenance and repair of infrastructure.</p>
<p>7. The installation of protection systems at the four main substations should be prioritised</p>	<p>Currently at procurement stage, quotations have since been sourced</p>
<p>8. A team for routine maintenance of pumps and motors should be established.</p>	<p>Work is carried out by the Electro-Mechanical Services Unit with the assistance of the four interns</p>
<p>9. Allocation of a salaries budget for appointment of (3) pump operators be considered for 2025/2026 financial year.</p>	<p>Measures are in place to ensure vacant positions are filled promptly.</p>
<p>10. Prioritise training of process controllers at wastewater treatment works.</p>	<p>Refresher courses are provided on a regular basis to ensure continuous skills development</p>
<p>11. Funding for sports facilities should be sourced from the department of sport culture & recreation.</p>	<p>R 10 000 000.00 has been allocated in the current FY and R 6 000 000.00 also confirm for 2026/27 FY</p>



2. PROGRESS ON PREVIOUS LEKGOTLA RESOLUTION (Cont...)

Resolutions	Progress
12. Unfunded projects be advertised within the panel of consultants to source funding.	Sourcing of Funding on Risk and Implementation basis of infrastructure projects has been advertised and closed on the 27 th Of February 2026. Currently under consideration by Bid Committees.
13. Proposal be submitted to the Presidential Infrastructure Grant (ISA) to source funding for aged infrastructure.	Submissions will commence once the application window period opens.
14. Bulk contribution policy be reviewed and implemented	A working session has since been requested from Lekwa Local Municipality during the month of December 2025 and no response received to date.
15. Underground cable detector machine be prioritized	Cable detector machine has since been procured
16. Community Services deploy security at all critical infrastructure points / facilities.	Operational arrangements are in place to ensure the proper deployment of security guards at designated critical infrastructure sites.



3. DEPARTMENTAL ANALYSIS

Key Challenge	Proposed Action
<p>Water and sanitation</p> <ul style="list-style-type: none"> • Water and Waste Water Treatment Works facilities operating beyond design capacity • Aged infrastructure and existence of asbestos pipes • High water distribution losses due to water leakages • Inadequate sewer reticulation (Dullstroom and Belfast) • Inadequate security measure in some critical Water & Sanitation infrastructure facilities • Lack of full-time personnel at Sewer pump stations (pump operators) • Constant sewer network blockages • Inadequate water infrastructure in farm areas • Non revenue water • Inadequate standby pumps, motors and generators • Faulty water meters • Collapsed spillway at Dullstroom dam 	<ul style="list-style-type: none"> • Refurbishment and upgrading of Water and Waste Water Treatment Works facilities • Replacement of aged infrastructure • Pipe burst repairs • Households meter installations, leak detections and repairs • Utilisation of honey sucker • Security personnel limited to cover all facilities • Random patrolling is conducted • Use of EPWP casual employees • Delivery of water in farms through water tanker • Installation of water infrastructures at rural areas through • Unblocking of sewer network and Manhole as and when required • Desludging of septic tanks through honey sucker services • Development of management plan to reduce non-revenue water through DBSA support • Provision of stand-by pumps, motors and generators • Repair/ replacement of faulty meters • Request for funding to refurbish Dullstroom dam has been submitted to DWS grants
<p>Roads and Stormwater</p> <ul style="list-style-type: none"> • Lack of routine road maintenance resources • Adverse weather conditions resulting in inadequate maintenance programs • Ageing plant/fleet for routine road maintenance 	<ul style="list-style-type: none"> • Collaboration and support from NDM and the Department of Public Works, Roads and Transport on routing road maintenance • Rescheduling maintenance activities during favourable weather conditions; prioritisation of critical routes to ensure continued access ; leveraging support from SANRAL, TRAC, DPWRT,NDM(jet patcher programme) • Prioritize replacement of aged plant/fleet



3. DEPARTMENTAL ANALYSIS (Cont...)

Key Challenges	Proposed Action
<p>Project Management Unit</p> <ul style="list-style-type: none"> Inadequate grant funding to implement infrastructure investment projects resulting in implementation over the MTREF 	<ul style="list-style-type: none"> Effective monitoring, quality control, and completion infrastructure investment projects to attract additional funding
<p>Electro-Mechanical Services</p> <ul style="list-style-type: none"> Lack of adequate fleet management resources to minimize total lifecycle costs. 	<ul style="list-style-type: none"> Strengthen fleet management systems and controls to optimize performance and minimize maintenance related expenditure.
<p>Town Planning, Human Settlement</p> <ul style="list-style-type: none"> High volume of Encroachment and low submission of building plans Unproclaim Townships Slow progress in implementation of the title deeds restoration programme Land invasion and mushrooming of informal settlement 	<ul style="list-style-type: none"> Awareness campaigns are implemented to educate property owners and developers on the importance of submitting approved building plans prior to construction. Securing funding sector departments for proclamation of township. Fast-tracking township proclamation processes
<p>Electrical Services</p> <ul style="list-style-type: none"> Exceedance on contracted NMD Electricity theft, and meter tempering Aged infrastructure Cable theft and vandalism Lack of check electricity meters 	<ul style="list-style-type: none"> Apply load limit in line with the indigent policy Regular inspections are conducted to identify and disconnect illegal electricity connections and bypassed meters. Application for funding submitted for Upgrading of Electrical Network Conduct community awareness campaign , installation of electronic security measures, law enforcement Installation of check electricity meters Replacement of copper cables with aluminum to reduce theft Enforcing load limit on all indigent customers



4. BUDGET FUNDING PLAN

Focus Area	Key Activities	target	Anticipated revenue	YTD revenue	Progress Report to date
Revenue loss on Water Charges 2022/23	The municipality to develop management plan for reduction of non revenue water	100%	R1 649 084	R0,00	DBSA appointed SMEC for development of management plan for reduction of non revenue water, project under implementation, Institutional Arrangements and Required Authorizations report is under review .
	Installation of 300 new household water meters meters and replacement of faluty meters	100%	R 41 537	R0,00	A total of 4 bulk water to be installed by end of March 2026



4. BUDGET FUNDING PLAN (Cont...)

Focus Area	Key Activities	target	Anticipated revenue	YTD revenue	Progress Report to date
Revenue loss on honey sucker services	Enforce tarrif on clearing of septic tanks	New target	R 1 527 660	R0,00	Honey Sucker meter have since been installed during the month of February 2026
Operational Expenditure (Overtime)	Reduce delivery of water through water tanker and emptying of septic tanks on weekends	R 1 296 000	R1 296 000	R0,00	No honey sucker services during weekends for the month of February 2026 and water tankers operate during weekends only when its necessary.



4. BUDGET FUNDING PLAN (Cont...)

Focus Area	Key Activities	target	Anticipated revenue	YTD reduction	Progress Report to date
Energy Efficiency	The municipality to develop management plan for reduction of non revenue electricity	15,4%	R4 557 202	R0,00	DBSA appointed SMEC for development of management plan for reduction of non revenue electricity, project under implementation
Operational Expenditure	The Municipality will cap fuel expenditure to R400 000 per month	R4 800 000,00	R1 200 000,00	R3 040 000,00	Fuel expenditure is capped at R 380,000.00



4. BUDGET FUNDING PLAN (Cont...)

Focus Area	Key Activities	target	Anticipate/estimated revenue	YTD revenue	Progress Report to date
Infrastructure Cost Recovery	Implement and enforce bulk infrastructure contribution policy for all new developments	New target-	R 150 000,00 per rezoning application	R0,00	An appointment has been set with Thaba Chweu and Lekwa Local Municipalities respectively for benching marking purposes.
Revenue loss on application fees	Enforce land Disposal application fee	R 7 500,00	R 7 500,00	R0,00	Fast-track Land disposal applications through the Land Disposal Committee



5. ADDITIONAL REVENUE STREAMS

NO	SERVICE IDENTIFIED	ACTIONS PLAN	REVENUE PROJECTIONS
1	Land Disposal application fee	Introduce tariff	R 850/application
2.	Supply 30Amp per household per month (Indigent)	Apply indigent policy	R 2 500 000.00
3.	Bulk contribution	Review and implementation of bulk contribution policy	R 15 000 000.00 p/a



EXPENDITURE REDUCTION :

- Implementing strict controls on personnel to curb operational expenditure (Overtime)
- Reduction of overtime and standby allowance
- No honey sucker services during weekends
- Water tankers operate during weekends only when its necessary
- Minimize usage of contracted services



5. TURNAROUND STRATEGY

- Refurbishment and upgrading of Water and Waste Water Treatment Works facilities
- Pipe burst repairs
- Households meter installations, leak detections and repairs
- Utilization of honey sucker for emptying of septic tanks
- Random patrolling on all facilities to be conducted
- Use of EPWP casual employees
- Delivery of water in farms through water tanker
- Unblocking of sewer network and Manhole as and when required
- Desludging of septic tanks through honey sucker services
- Development of management plan to reduce non-revenue water through DBSA support
- Provision of stand-by pumps, motors and generators
- Repair/ replacement of faulty meters
- Request for funding to refurbish Dullstroom dam has been submitted to DWS
- Installation of water infrastructures at rural areas through grants
- Collaboration and support from NDM and the Department of Public Works, Roads and Transport on routing road maintenance
- Rescheduling maintenance activities during favorable weather conditions; prioritization of critical routes to ensure continued access ; leveraging support from SANRAL, TRAC, DPWRT, NDM(jet patcher programme)



6. TURNAROUND STRATEGY

- Re-scheduling maintenance activities during favourable weather conditions; prioritisation of critical routes to ensure continued access ; leveraging support from SANRAL, TRAC, DPWRT,NDM(jet patcher programme)
- Apply load limit in line with the indigent policy
- Regular inspections are conducted to identify and disconnect illegal electricity connections and bypassed meters.
- Application for funding submitted for Upgrading of Electrical Network
- Conduct community awareness campaign , installation of electronic security measures, law enforcement
- Installation of check electricity meters
- Replacement of copper cables with aluminum to reduce theft
- Enforcing load limit on all indigent customers
- Effective monitoring and quality control on implementation of Capital projects to attract additional funds
- Awareness campaigns are implemented to educate property owners and developers on the importance of submitting approved building plans prior to construction.
- Securing funding sector departments.
- Fast-tracking township proclamation processes.
- Strengthen fleet management systems and controls to optimize performance and minimize maintenance related expenditure.
- Installation of household smart prepaid water meters
- Installation of household smart electrical meters
- Installation of bulk electricity meters at businesses
- Review and implementation of Bulk contribution policy



7. PROGRESS ON IMPLEMENTATION OF PROJECTS

Project Name	Project status at 30 Jan 2025	Budget	Expenditure	Start date	End date
Upgrading of Roman Rising Main in Siyathuthuka	96% Construction Progress	R5 474 138.15	R 5 118 210.57	01/07/2025	30/01/2026
Refurbishment of Glisa Sewer Pumpstation in Siyathuthuka	Completed	R4 876 194.79	R4 838 753.74	01/07/2025	20/10/2025
Construction of Mongwe ring Road in Siyathuthuka Ward 1 Phase 2	Completed	R4 696 775.77	R4 696 775.77	01/07/2025	14/11/2025
Refurbishment of Old Mandela Sewer Pumpstation in Siyathuthuka Ward 3	Completed	R5 270 541.29	R5 270 541.29	01/07/2025	29/08/2025
Construction and Refurbishment of Sakhelwe Community Stadium	77% Construction Progress	R10 000 000.00	R 8 228 828.14	01/07/2025	27/03/2026
Upgrading of Machadodorp Water Treatment works, Ground Reservoir and Water Rising Mains Phase 4	Completed	R7 000 000.00	R7 000 000.00	01/07/2025	09/12/2025



7. PROGRESS ON IMPLEMENTATION OF PROJECTS (Cont...)

Project Name	Project status at 30 Jan 2025	Budget	Expenditure	Start date	End date
Upgrading of Dullstroom Water Treatment Works	10% Construction Progress	R13 000 000.00	R 3 387 619.27	01/07/2025	30/07/2026
Electrification of 100 houses in Gugulethu	Completed	R2 000 000.00	R2 000 000.00	01/07/2025	12/12/2025
Upgrade of Siyathuthuka 11Kv Switching Station	10% Construction Progress	R3 000 000.00	R459 280.16	01/07/2025	27/03/2026
Reconstruction of Road and Stormwater (Slahle Section) in Emgwenya	Completed	R 15 000 000.00	R 15 000 000.00	01/07/2025	30/01/2026
Energy efficient Street Lights and Highmast Lights	95% Construction Progress	R4 000 000.00	R3 318 039.16	01/07/2025	30/06/2026



8. DEPARTMENTAL BUSINESS PLAN

PRIORITY AREA	KPI	KPI INDICATOR		ANNUAL BUDGET	ANNUAL BASELINE	ANNUAL TARGET 2026/2027
		OUTCOME	IMPACT			
KEY PERFORMANCE AREA: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT						
Priority Area 3: Roads and Storm Water	Construction of 500m Internal road (ZCC street) at Emthonjeni in Ward 6 phase 3	Complete paving of ZCC Street at Emthonjeni in Ward 6 phase 3	Improved road conditions	R2 441 698.00	New Target	ZCC street completed by December 2026
	Construction of 800m Internal road (Thembisa street) at Emthonjeni in Ward 5 phase 3	Complete paving of Thembisa street at Emthonjeni in Ward 5 phase 3	Improved road conditions	R 7 376 219.30	New Target	Thembisa street completed by December 2026
	Reconstruction of Enkanini street in Emthonjeni	Complete Enkanini street in Emthonjeni	Improved road conditions	R 10 000 000.00	New Target	Enkanini street completed by December 2026



8. DEPARTMENTAL BUSINESS PLAN (Cont...)

PRIORITY AREA	KPI	KPI INDICATOR		ANNUAL BUDGET	ANNUAL BASELINE	ANNUAL TARGET 2026/2027
		OUTCOME	IMPACT			
KEY PERFORMANCE AREA: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT						
Priority Area 5: Municipal Amenities	Construction and refurbishment of Sakhelwe community stadium phase 3	Complete Construction and refurbishment of Sakhelwe community stadium phase 3	Provision of public amenities	R 10 269 000.00	Phase 2 complete	Construction and refurbishment of Sakhelwe community stadium phase 3 complete by December 2026
Priority Area 4: Environmental and Waste Management	Number of Refuse Removal Truck purchased	1x Refuse Removal Truck purchased	Environmental and Waste Management	R 3 229 425.01	New Target	1x Refuse Removal Truck purchased by August 2026
Priority Area 3: Roads and Stormwater	Reconstruction of Sgwabula street in Emgwenya	Complete Sgwabula street in Emgwenya	Improved road conditions	R 10 000 000.00	New Target	Sgwabula street completed by December 2026



8. DEPARTMENTAL BUSINESS PLAN (Cont...)

PRIORITY AREA	KPI	KPI INDICATOR		ANNUAL BUDGET	ANNUAL BASELINE	ANNUAL TARGET 2026/2027
		OUTCOME	IMPACT			
KEY PERFORMACE AREA: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT						
Strategic Priority Area 1: Water and Sanitation	Energy efficient street lights and highmast lights phase 2	Complete phase 2 of retrofitting street lights and highmast lights	Reduction in Electricity Consumption and improved lighting	R 4 330 000.00	Phase 2 complete	Complete phase 2 of retrofitting street lights and highmast lights by June 2027
	Upgrading of Emthonjeni substation	1xUpgrading of Emthonjeni 22Kv switching station	More consistent and reliable electricity supply	R1 700 000,00	Phase 1 complete	1x Upgrading Emthonjeni 22Kv switching station
	Upgrading of Entokozweni substation	1xUpgrading of Entokozweni 11Kv switching station	More consistent and reliable electricity supply	R1 500 000,00	Phase 1 complete	1x Upgrading of Entokozweni 11Kv switching station



8. DEPARTMENTAL BUSINESS PLAN (Cont...)

PRIORITY AREA	KPI	KPI INDICATOR		ANNUAL BUDGET	ANNUAL BASELINE	ANNUAL TARGET 2026/2027
		OUTCOME	IMPACT			
KEY PERFORMANCE AREA: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT						
Strategic Priority Area 2: Electricity	Upgrading of Watervaal Boven/Emgwenya substation	1xUpgrading of Watervaal Boven 11Kv switching station	More consistent and reliable electricity supply	R2 500 000,00	Phase 1 complete	1x Upgrading of Watervaal Boven 11Kv switching station
	Overhauling of high mast lights : 4X Siyathuthuka, 1X Sakhelwe, 1XEmgwenya	Refurbishment of 6 highmast lights	Restoration of public lighting	R 1 000 000	1 phase	Refurbishment of 6 highmast lights
	Procurement of a new cherrypickertruck	1X procurement of a new cherry picker	Reduce restoration period of public lighting	R 1 800 00,00	1 phase	1x procurement of a new cherry picker



8. DEPARTMENTAL BUSINESS PLAN (Cont...)

PRIORITY AREA	KPI	KPI INDICATOR		ANNUAL BUDGET	ANNUAL BASELINE	ANNUAL TARGET 2026/2027
		OUTCOME	IMPACT			
KEY PERFORMANCE AREA: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT						
Strategic Priority Area 24: Human Settlement and Property Development	Proclamation of Townships: Siyathuthuka Ext 13, Empumelweni Village, Emthonjeni Extension 4, Madala Township(Belfast), Siyathuthuka Ext 7	Registration of townships.	Issuing of title deed	R 800 000,00	New Target	Proclamation of established townships.
	Identify, investigate and peg land suitable for cemeteries in Emgwenya	Sufficient land for cemetery	Sustainable land for burials	R 500 000,00	New Target	1x Land for cemeteries in Emgwenya
	Pegging of stands for land disposal in Siyathuthuka Ext 3 (Erf 299), Gugulethu and Entokozweni	To dispose subdivided municipal stands for revenue collection.	Access to housing and human settlement	R 400 000,00	New Target	Pegging of subdivided stands



8. DEPARTMENTAL BUSINESS PLAN (Cont...)

PRIORITY AREA	KPI	KPI INDICATOR		ANNUAL BUDGET	ANNUAL BASELINE	ANNUAL TARGET 2026/2027
		OUTCOME	IMPACT			
KEY PERFORMANCE AREA: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT						
Strategic Priority Area 1: Water and Sanitation	Number of WULs to be renewed for water and wastewater works	Compliance with water use regulation and improved water management	Sustainable water supply and wastewater treatment	R 600 000,00	New Target	5x WUL renewed



LIST OF UNFUNDED PROJECT

Eradication of septic tanks (Belfast and Dulstroom)

Refurbishment of Belfast WWTW

Rehabilitation of Emthonjeni Wastewater Treatment Works

Replacement of RMU units in Emakhazeni LM

Upgrading of LV and MV overhead lines at eMakhazeni and Siyathuthuka Township

Upgrading of LV and MV overhead lines at Entokozweni and Emthonjeni

Construction of Siyathuthuka EXT 13 Sewer outfall

Upgrading of Machadodorp dam wall

Upgrading of Dullstroom reservoir complex

Upgrading of Entokozweni (Madala Township) sewer outfall



LIST OF UNFUNDED PROJECT

Upgrading of Naledi pumpstation rising main

Installation of protection systems at substations

Provision of water at Madala township

Construction of roads and stormwater at Entokozweni (Madala)

Construction of roads and stormwater at Sakhelwe Ext 2

Construction of roads and stormwater at Gugulethu

Construction of roads and stormwater at Empumelelweni

Construction of roads and stormwater at Potgieter street

Installation of high mast lights

Construction of roads and stormwater at Lethabo street

Provision of water and sanitation in Gugulethu



9. AUDIT MATTERS AFFECTING THE DEPARTMENT

Finding	IMPACT	Correction Actions	TIME FRAME
<p>As disclosed in note 50 to the financial statements, material electricity losses of R55,59 million (2023-24: R40,2 million) was incurred, which represents 46% (2023-24: 38%) of total electricity purchased.</p>	<ul style="list-style-type: none"> ➤ Unaccounted revenue 	<ul style="list-style-type: none"> ➤ Implement indigent policy load limit on installations ➤ Install check meters on all intake points. ➤ Install latest smart metering which includes monitoring system. ➤ Implement remote reading technology to all big customers. ➤ Conduct continuous physical meter audits ➤ Replace public lighting with energy saving technology. 	<ul style="list-style-type: none"> ➤ On-going ➤ On-going ➤ On-going ➤ On-going
<p>As disclosed in note 50 to the financial statements, material water losses of R17,23 million (2023-24: R11,96 million) was incurred, which represents 73% (2023-24: 63%) of total water purified</p>	<ul style="list-style-type: none"> ➤ Unaccounted revenue 	<ul style="list-style-type: none"> ➤ Leak detection and repairs by regularly inspecting the water distribution system for prompt leaks repairs. ➤ Replacement and installation of faulty meters. ➤ Development of management plan to non revenue water through DBSA Support. ➤ Increase meter reading coverage 	<ul style="list-style-type: none"> ➤ On-going ➤ On-going ➤ July 2026 ➤ On-going

EXPECTED OUTCOMES

- Improved sustainable service delivery to communities
- Reduction on water and electricity outages
- Improved roads infrastructure and stormwater management systems
- Improved and/or human settlement and eradication of informal settlements





10. RECOMMENDATIONS

- Enforce the implementation of indigent policy (Electricity load limit, and free basic water)
- That budget be made available for installation/ replacement of electricity and water meters
- Adequate funding for planned Repairs and Maintenance of infrastructure to avoid collapse of municipal assets (at least 8% of approved budget should be set aside for repairs and maintenance as per National Treasury norms)
- That deployment of security measures in all critical infrastructure points / facilities (i.e Armed response system and physical security) be prioritised
- Service provider be appointed for skills transfer and kick-start implementation of bulk contribution policy
- Prioritize installation of electricity check meters
- That pump operators be deployed at sewer pumpstations
- Filling of critical and essential posts (Process Controllers)
- Provision of water infrastructure in Madala and Gugulethu be prioritised in the financial year 2026/27
- Prioritize installation of protection systems at the four main substations
- Request for funding to refurbish Dullstroom dam has been submitted to DWS grants



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